**Caller ID options**

**Caller ID — with Name and Number Delivery, or just Number Delivery**

*Know which customer or vendor is calling before picking up the phone*

- Answer the calls you want, ignore the ones you don’t wish to answer
- Logs all of your incoming calls
- Added peace of mind knowing you’re not getting interrupted during important meetings

<table>
<thead>
<tr>
<th>If you want to:</th>
<th>Do this:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use Caller ID</td>
<td>Wait for one full ring of your incoming call – then check your Caller ID unit for name and phone number.</td>
</tr>
</tbody>
</table>

**Hints:**

- If your Caller ID unit displays messages or symbols you don’t understand, check the owner’s manual provided with your equipment.
- If your caller is using a privacy feature, the name and number may not be displayed.
- BellSouth public or semi-public telephones will display the words “pay phone,” but business-owned pay phones may display the name of the business.
- If a telephone number is new and not yet in the BellSouth database, the display shows the number but not the name.
- If you have Call Waiting, Caller ID doesn’t display information for any calls that come through when you’re on the phone, unless you also subscribe to Enhanced Caller ID.
- Caller ID works only for direct-dialed calls between phone lines that have the service capability and between central offices that can transmit Caller ID information.
- The name displayed is based on the listing in the BellSouth database.

**Note:** Caller ID — Number Delivery gives you all of the above features with the exception of viewing the caller’s name.

**Caller ID — Name and Number Delivery with Anonymous Call Rejection (ACR) (if available)**

*All the benefits of Caller ID, plus the ability to block unidentified callers*

<table>
<thead>
<tr>
<th>If you want to:</th>
<th>Do this:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Avoid calls from people not identified</td>
<td>Turn on Anonymous Call Rejection (ACR) by pressing [*] [7] [7].¹ ACR stays on until you turn it off. Callers hear a message telling them to hang up, unblock delivery of their phone number and call again. (Note: ACR only works for “private” or blocked callers, not those who are unknown or unavailable.)</td>
</tr>
<tr>
<td>Turn off ACR</td>
<td>Press [*] [8] [7].¹</td>
</tr>
</tbody>
</table>

(continued on next page)
**Caller ID —**  
Name and Number Delivery with Anonymous Call Rejection (ACR) *(if available)*

**Continued...**

**Hints:**
- If you turn on ACR and Call Selector and a privacy call comes in from a number that’s on your Call Selector list, the call isn’t blocked.
- If you turn on ACR and Preferred Call Forwarding and a privacy call comes in from a number on your list, the call will be forwarded.

**Note:** For more helpful information, please see Caller ID — Name and Number Delivery on page 12.  

1 On a rotary phone, dial 1177 to turn on ACR; dial 1187 to turn off ACR.

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**Enhanced Caller ID options**

**Enhanced Caller ID — Name and Number Delivery**

*Never miss an important call when you’re already on the phone*

- Answer the calls you want, ignore the ones you don’t wish to answer
- Logs all of your incoming calls
- Added peace of mind knowing you’re not getting interrupted during important meetings

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<tr>
<th><strong>If you want to:</strong></th>
<th><strong>Do this:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Use Enhanced Caller ID</td>
<td>Wait for one full ring of your incoming call – then check your Caller ID unit for name and phone number.</td>
</tr>
<tr>
<td>View numbers when you’re already on the phone</td>
<td>Check the display unit to see the phone number and name of the waiting caller. You can either answer or ignore the call.</td>
</tr>
<tr>
<td>End original call and answer waiting call</td>
<td>Hang up. Once the phone rings, answer to connect with the waiting caller.</td>
</tr>
<tr>
<td>Place original call on hold and answer waiting call</td>
<td>Hit your flash key or your phone’s switchhook. Repeat to swap calls again. Both calls remain private.</td>
</tr>
<tr>
<td>Turn off Call Waiting prior to making a call <em>(available in certain areas)</em></td>
<td>Press <a href="*">*</a>(7)(*) at dial tone, then dial your call. Anyone trying to reach your business will get a busy signal. Once you hang up your original call, Call Waiting turns back on automatically.</td>
</tr>
<tr>
<td>Turn off Call Waiting while on a call <em>(available in certain areas)</em></td>
<td>Hit your flash key or your phone’s switchhook. At dial tone, press <a href="*">*</a>(7)(*)¹. You’ll reconnect with your original caller.</td>
</tr>
</tbody>
</table>

(continued on next page)
Enhanced Caller ID — Name and Number Delivery

Continued...

Hints:

- If your Caller ID unit displays messages or symbols you don’t understand, check the owner’s manual provided with your equipment.
- BellSouth public or semi-public telephones will display the words “pay phone,” but business-owned pay phones may display the name of the business.
- If a telephone number is new and not yet in the BellSouth database, the display shows the number but not the name.
- Caller ID works only for direct-dialed calls between phone lines that have the service capability and between central offices that can transmit the information.
- The name displayed is based on the listing in the telephone directory for that line.
- If your caller is using a privacy feature the number may not be displayed.

1 On a rotary phone, dial 1177.

Enhanced Caller ID — with Anonymous Call Rejection (ACR)

All the benefits of Enhanced Caller ID, plus the ability to block unidentified callers

<table>
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</tr>
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<tbody>
<tr>
<td>Avoid calls from people not</td>
<td>Turn on Anonymous Call Rejection (ACR) by pressing *<a href="1177">7</a>. ACR stays on until you turn it off. Callers hear a message telling them to hang up, unblock delivery of their phone number and call again. (Note: ACR only works for “private” or blocked callers, not those who are unknown or unavailable.)</td>
</tr>
<tr>
<td>identified</td>
<td></td>
</tr>
<tr>
<td>Turn off ACR</td>
<td>Press *8[7].1</td>
</tr>
</tbody>
</table>

Hints:

- If you turn on ACR and Call Selector and a privacy call comes in from a number that’s on your Call Selector list, the call isn’t rejected.
- If you turn on ACR and Preferred Call Forwarding and a privacy call comes in from a number on your Preferred Call Forwarding list, the call will be forwarded.
- The name displayed is based on the listing in the BellSouth database.

Did you know?

Once ACR is activated, you won’t know when calls are being rejected.

Note: For more helpful information, please see Enhanced Caller ID — Name and Number Delivery on page 13.

1 On a rotary phone, dial 1177 to turn on ACR; dial 1187 to turn off ACR.